

# the insider

## BIRTHDAYS IN NOVEMBER

Anna Hillard—11/2  
Heather Bowles—11/3  
Kim Hooper—11/4  
Lynn Tanner—11/4  
Jessica Grimes—11/6  
Deborah Siegel—11/12  
Amanda Grimm—11/19  
Carolyn Robers—11/27  
Leah Corbin 11/28

## NOV. WORK ANNIVERSARY

Sue Henson—1 yr.  
Kent Rieger—2 yr.  
Julie Butler—4 yr.  
Brian Pierce—8 yr.

## NOVEMBER AWARENESS

- ◆ National Adoption Month
- ◆ Adopt a Senior Pet Month
- ◆ World Kindness Week:  
11/11—11/17

## UPCOMING EVENTS

Reindog Parade  
**Saturday, December 8, 2018**

Adopt-A-Pet Telethon  
**Saturday, January 26, 2019**

Annual Fur Ball  
**Saturday April 27, 2019**



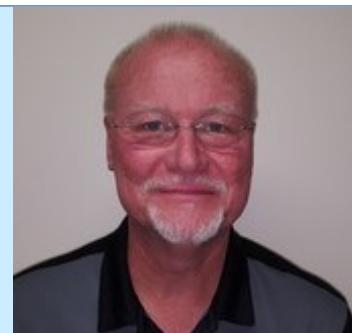
## DAISY AWARD

Congratulations to **Mike Retzlaff**, as he is the recipient of **SPCA Cincinnati's** Daisy Award!

"I am the VP Operations for SPCA Cincinnati. I provide strategic & day-to-day leadership and management for the Society's facilities. The most interesting thing about my job is the animals that we care for daily. They all have their own unique story and personality.

My hobbies & interests – Golf. U.S. history. Any chance I get to visit a museum,

read a book or watch a documentary about history of the U.S., I'm happy. I also love to spend time with my family. They are the most important thing in my life. I am married, have 4 adult children and 7 grandkids. We recently lost our dog Kona. She was a Shepherd Chow mix. She was fifteen. We will be looking for another dog sometime soon. My favorite quote, or words of wisdom, goes: *Say what you mean. Mean what you say.*" – Mike Retzlaff



This holiday season, give the gift of life.  
A rescue cat needs you.



**You save, we all save (lives)!**  
Adopt a cat or kitten for just \$2.99  
Adopt 2 cats or 2 kittens for just \$5  
Adopt a cat with FIV or FELV for \$0.99  
Adoption special runs through Dec. 30, 2018

3949 Colerain Ave. Cincinnati, OH 45223  
**spca**  
cincinnati  
(513) 641-6100  
spcacincinnati.org  
11900 Conroy Rd. Cincinnati, OH 45249

## spca cincinnati **THINK BIG DOGS**



**\$5 ADOPTION FEE FOR ALL BIG DOGS THROUGH DEC. 21!\***

\*small dogs (under 25 lbs) will be \$20 to adopt

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## HR CORNER

### Employee Assistance Program

Anyone employed with SPCA Cincinnati can find resources to assist with life events through EAP (the Employee Assistance Program)! Log-on now to obtain information on a variety of wellness topics. In order to use the website follow these steps: Go to [www.anthememap.com](http://www.anthememap.com) → Click on the Member log-in button → For the company name enter: **SPCA of Cincinnati**.

**NEW TOPIC: [Effective Communication](#), PAGE 2...**

# Effective Communication



## Effective Communication

The ability to effectively communicate with others is one of the most powerful tools for personal and professional success. Most people are challenged by the many day-to-day interactions with coworkers, family, and friends. Emotion, communication, and conflict are present in all human interactions and affect each of us in different ways. Everyone manages emotion, communication, and conflict from habit—patterns and styles developed early in life and over time. Learn how to more effectively communicate in both personal and work situations. At the end of this the Skill Builder, you should be able to:

- Explain the importance of effective communication.
- Examine listening skills and learn ways to become an effective listener.
- Discuss ways to overcome barriers for effective communication.
- Raise awareness of personality and individual differences that affect communication.
- Develop an awareness of your personality and communication tendencies.

**Click the link (or copy & paste in browser) to take the Skill Builder**



[https://wpoelearning.workplaceoptions.com/SB\\_Effective\\_Communication/SB\\_Effective\\_Communication.htm](https://wpoelearning.workplaceoptions.com/SB_Effective_Communication/SB_Effective_Communication.htm)

—Lori Fenner, Agency & HR Facilitator



Mt. Adams Business Guild  
Presents the 29th Annual

# REINDOG PARADE

Brought to you by

Proceeds benefit



With Warm 98.5's Jim and Amanda of the  
Warm Morning Show as your emcees!

**Saturday, December 8, 2018**

**1055 St. Paul Place**

**Registration 12:30-1:45 p.m.**

**Parade starts at 2 p.m.**

Dress up your pooch and yourself for a merry good  
time! Pick a category: Small Dog, Large Dog,  
Dog/Owner Look-a-like, and Multiple Dogs (groups).  
SPCA adoptable animals, raffles, and more!



Buy Raffle Tickets at Mt. Adams Businesses or Parade: \$5 for 1, \$10 for 3, \$20 for 7



## 2019 CALENDARS ARE HERE!



Local calendar proceeds will benefit



**SPCA Cincinnati** would like to thank **Pet Valu** for being a valued community partner! They have graciously joined us as the presenting sponsor for the annual **Reindog Parade**, and, their **2019 calendars** are NOW available in stores— they include over **\$100** worth of coupons in product & services. Need a great gift for the holiday? The Pet Valu calendar is perfect! Be sure to pick up a copy today (in Colerain, Eastgate, Western Hills or Lebanon)!

# Busken



[#PiesForAPurpose](#) is an annual charitable campaign that benefits the community. We are grateful to the Anderson Township store that provided us an opportunity to praise our dedicated volunteers this Thanksgiving holiday. Busken was able to raise enough funds to donate nearly **70** pies to SPCA Cincinnati! We sincerely thank our staff and community partners who made a contribution. We also thank Sarah Pannkuk, of Busken Bakery pictured above (top left), who made it possible!

# Just a reminder...



## STAFF CHRISTMAS PARTY

Wednesday, December 5, 2018

5:00 PM to 7:00 PM

Sharonville Convention Center

Our shelters will be closed to the public on this day, focusing on animal care and facility cleaning. Staff will be released by 2:00 PM to prepare and travel to our Staff Christmas Party. Regularly scheduled staff will receive a full day's pay.

## ALL YOU CAN EAT BUFFET MENU

\*

Braised Beef Short Ribs

Lemon Poached Salmon

Roasted Chicken Breast

Winter Greens with Cinnamon Spiced Walnuts and Dried Fruit (Vegetarian)

Fingerling Potatoes with Wild Mushrooms (Vegetarian)

Roasted Root Vegetables (Vegetarian)

Rolls and Butter

Assorted Christmas Desserts

\*

*As this is a business meeting, we ask that only staff attend.*

*PLUS, one lucky team member will be randomly selected from the RSVP list to be personally served by me during the meal: no waiting in line!*



**... and there will be other fun activities too...**

**WELCOME  
NEW EMPLOYEES!**

**Madi Cox**

Field Force

Northside, DOH 11/26/2018



*the insider* keeps you informed about what is happening with your fellow team members. Have articles you wish to add? ➡ Forward to Nyketa Gaffney—*the insider* Editor: [ngaffney@spcacinncinnati.org](mailto:ngaffney@spcacinncinnati.org).